



To: Section 8 Property Owners/Managers
From: Section 8 Management Staff
Date: November 6, 2017
Subject: Section 8 Updates and Reminders

We hope this update finds you all doing well as we wrap up 2017. We wanted to take this opportunity to update and remind of you a few things before we head into the New Year.

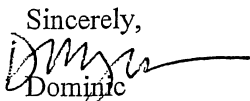
1. **INSPECTION STAFFING UPDATE:** Katherine Ashton, our inspections scheduler, will be leaving the PHA in mid-November. If you need to reschedule your inspection or have questions, please email section8.inspections@stpha.org. We are currently in the hiring process for this position. Marek Kopec, our Assistant Section 8 Programs Manager overseeing inspections, retired at the end of October.

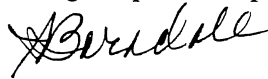
Marek has been replaced by Corina Serrano, who has been with us since September but will be going on maternity leave in the near future through mid-January. Corina has worked with the Section 8 program and other affordable housing programs at multiple agencies in the region. Corina is excited to work with our landlord partners and welcomes any feedback on our inspections processes.

We appreciate your patience during our transition period and are striving to maintain the same level of service as much as possible. *(Please see attached for current staff contact information.)*

2. **LANDLORD WORKSHOP OVERVIEW:** We held a landlord workshop on October 11th at the Wellstone Center. We had a packed agenda which included an update and overview of the Violence Against Women Act (VAWA), a presentation on bedbugs by the University of Minnesota's Department of Entomology, an overview of the Lead Safe Housing Rule, and an overview of the Section 8 program and Q&A session with our Section 8 Programs Manager, Dominic Mitchell.
3. **PAYMENT STANDARDS UPDATE:** Our payment standards have changed. You can find them on our website at <http://stpha.org/section-8/payment-standards>. If you have any questions, please contact the appropriate HCV Specialist.
4. **PARTNER PORTAL AND DIRECT DEPOSIT REMINDER:** If you haven't already signed up, remember you can have 24/7 access to payment information, inspection dates and results, and program updates. You can enroll at <https://stpaul.partnerinhousing.com/View/Security/Login.aspx>. We also offer direct deposit! Once you enroll in the Partner Portal, you can sign up for direct deposit and your payments will be electronically deposited- no more waiting for paper checks! If you have any questions email Ying at ying.moua@stpha.org.

Thank you for making Section 8 a great partnership! Please contact us if there is anything we can do for you.

Sincerely,

Dominic


Sandy


Corina


Cynthia



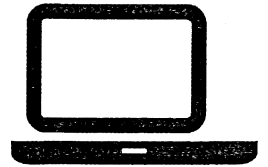
SIGN UP TO USE THE PARTNER PORTAL AND DIRECT DEPOSIT

The St. Paul Public Housing Agency (PHA) has two tools for property owners who participate in the Housing Choice Voucher Program that provides better communications, prompt inspection results, and easier financial transactions-ALL AT NO COST TO OWNERS!

What is the Partner Portal?

Partner Portal gives owners 24/7 access to

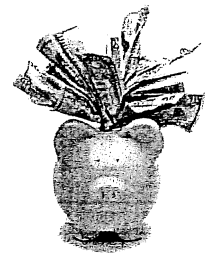
- Payment information
- Program updates, news, etc.
- Inspection dates, results, and deficiencies



Why use Direct Deposit?

Direct Deposit will

- Allow PHA rent payments to be sent directly to your bank account
- Require enrollment in the Partner Portal



How to sign up?

To sign up

- Access the Partner Portal at <https://stpaul.partnerinhousing.com> to read the user agreement and enroll
- Once enrolled, use your account to access your unit and tenant information



When will it start?

Direct Deposit will begin after you complete the following

- Enroll to use the Partner Portal
- Complete the Direct Deposit user agreement
- Submit any necessary information to the PHA to obtain PHA approval

What choices do you have?

- Enroll in the Partner Portal and sign up for Direct Deposit; OR
- Enroll in the Partner Portal, but continue to receive paper checks; OR
- Continue to receive paper checks

For more info, visit <https://stpaul.partnerinhousing.com>
or call Ying Moua at 651-298-5105